Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

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| --- | --- |
| Date | June 2025 |
| Team ID | LTVIP2025TMID58213 |
| Project Name | ResolveNow: Your Platform for Online Complaints |
| Maximum Marks | 5 Marks |

# Product Backlog, Sprint Schedule, and Estimation (4 Marks)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Sprint | Functional  Requirement (Epic) | User Story  Number | User Story / Task | Story  Points | Priority | Team  Members |
| Sprint-  1 | Registration | USN-1 | As a user, I can register for the application by entering my email, password, and confirming my password. | 2 | High | Naveen |
| Sprint-  1 | Registration | USN-2 | As a user, I will receive confirmation email once I have registered for the application | 1 | High | Siva |
| Sprint-  1 | Registration | USN-4 | As a user, I can register for the application through Gmail | 2 | Medium | Mythili |
| Sprint-  2 | Registration | USN-3 | As a user, I can register for the application through Facebook | 2 | Low | Siva |
| Sprint-  1 | Login | USN-5 | As a user, I can log into the application by entering email & password | 1 | High | Mythili |
| Sprint-  2 | Complaint  Submission | USN-6 | As a user, I can submit a complaint with subject, description, and attachments | 3 | High | Meghana |
| Sprint-  2 | Complaint  Tracking | USN-7 | As a user, I can track the status of my submitted complaints | 2 | High | Naveen |
| Sprint-  3 | Agent Interaction | USN-8 | As a user, I can chat with the assigned agent to discuss the issue | 3 | Medium | Meghana |
| Sprint-  3 | Admin Assignment | USN-9 | As an admin, I can assign complaints to agents based on their availability | 3 | Medium | Chinta Siva |
| Sprint-  4 | Admin Dashboard | USN-10 | As an admin, I can monitor all submitted complaints and manage agents | 4 | High | Chinta Siva |

# Project Tracker, Velocity & Burndown Chart (4 Marks)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Sprint | Total Story  Points | Duration | Sprint Start  Date | Sprint End Date  (Planned) | Story Points Completed (as on  Planned End Date) | Sprint Release Date  (Actual) |
| Sprint-  1 | 6 | 5 Days | 01 June 2025 | 05 June 2025 | 6 | 05 June 2025 |
| Sprint-  2 | 7 | 5 Days | 06 June 2025 | 10 June 2025 | 7 | 10 June 2025 |
| Sprint-  3 | 6 | 5 Days | 11 June2025 | 15 June 2025 | 6 | 15 June 2025 |
| Sprint-  4 | 4 | 5 Days | 16 June 2025 | 20 June 2025 | 4 | 20 June 2025 |

Velocity Calculation

* Total Story Points Completed: 6 + 7 + 6 + 4 = 23
* Number of Sprints: 4
* Velocity = 23 / 4 = 5.75 Story Points per Sprint

# 脥 Team Velocity: 5.75 Story Points/Sprint